



Supplying Secure Data to FOX

From 25 May 2018 the EU's General Data Protection Regulation ("GDPR") came into force. The essence of the GDPR is to empower individuals to have more control over their personal data, strengthening individuals' rights and making organisations more accountable for how they process personal information. The GDPR requires privacy to be embedded into everything that companies do.

As a result we have introduced new rules for receiving and sending personal data at FOX:

Most Secure

We recommend the following options:

- Supplied via our SFTP site (each site is specific to each client with it's own user name and password). Please contact our Direct Mail team who will be able to supply your access details.
- Supplied via our clients SFTP site – please advise details for our secure login as required.

As an alternative data can be supplied via email, but as a PGP Key encrypted file (Note: certain firewall restrictions can however prevent transmission)

Less Secure

- Password protected Zip files via email (passwords should ALWAYS be provided via separate email, text etc)
- Password protected Zip files via We Transfer (passwords should ALWAYS be provided via separate email, text etc)

Please note we are no longer able to send or receive any personal data loose, un-password protected via email. We are not able to process any emails we receive containing data that is not secure and these will immediately be deleted from our system.

Please contact your Sales Representative/Account Manager for further information.